

# NPHPS Version 3 Score Sheets and Reports

March 24, 2015



# Access the Score Sheets and Reports

- Visit <http://www.astho.org/Programs/Accreditation-and-Performance/National-Public-Health-Performance-Standards>
- Go to NPHPS Score Sheet and Report (Version 3.0) section of web page and click "Download Score Sheet and Report."
- Access the file by providing the following information:
  - Name of Health Department
  - City
  - State
  - Main Contact for NPHPS Assessment (Name, Email, Phone)
- After pressing the submit button, follow the web browser prompt to download the Score Sheet and Report (Microsoft Excel file) to your computer.



# Overview Tab


	A	B	C	D	E	F	G	H	I	J
4	<b>Local Public Health System Assessment</b>									
5	<b>Score Sheets and Report</b>									
6	<b>Overview</b>									
7	Congratulations on completing the Local Public Health System Assessment! The National Public Health Performance Standard (NPHPS) assessment is designed to help health departments and public health system partners generate a snapshot of performance standards at their agencies and identify areas of strength and weakness. The NPHPS assessment presents results in a user-friendly format using a variety of Microsoft Excel figures and tables.									
8										
9										
10										
11	This spreadsheet consists of two sections: Score Sheets and Report. The Score Sheet tabs are marked in blue and include empty fields in which users should select or enter data from the performance assessment and optional questionnaires. The Report tab, marked in yellow, provides results in the form of figures and tables based on the data entered in the blue tabbed Score Sheet section. For further explanation about the sections of the assessment, refer to the full text in the assessment instrument.									
12										
13										
14										
15										
16										
17										
18	<b>Section 1: Score Sheets</b>									
19	• Performance Scores									
20	• Summary Notes Worksheet									
21	• Priority Rating (optional)									
22	• Agency Contribution Scores (optional)									
23										
24	<b>Section 2: Report</b>									
25	• Acknowledgements									
26	• Background									
27	• Introduction									
28	• Purpose									
29	• About the Report									
30	• Results									
31	• Overall Scores for Each Essential Public Health Service									
32	• Performance Scores by Essential Public Health Service for Each Model Standard									
33	• Performance Relative to Optimal Activity									
34	• Priority of Model Standards									
35	• Agency Contribution Scores									
36	• Analysis and Discussion Questions									
37	• Next Steps - Developing Your Action Plan									
38	• Monitoring and Evaluation									
39	• APPENDIX A: Individual Questions and Responses									
40	• APPENDIX B: Qualitative Assessment Data									
41	• APPENDIX C: Additional Information									
	Overview   Performance Scores   Summary Notes   Priority Rating (optional)   Agency Contribution (optional)   Report									

➤ Outlines spreadsheet contents

➤ Instructions for data entry and Report printing



# Performance Scores Tab

	A	B	C	D
1	 National Public Health Performance Standards			
2	Department Name:	[Enter Department Name Here]		
3	Date of Assessment:	[Enter Date of Assessment Here]		
4	<b>Performance Scores</b>			
5	<b>INSTRUCTIONS:</b> In the shaded yellow box, select your score for the Model Standards under each Essential Service from the drop down menu. Use the following scale: No Activity = 0; Minimal Activity = 25; Moderate Activity = 50; Significant Activity = 75; Optimal Activity = 100.			
6				
7	<b>ESSENTIAL SERVICE 1: Monitor Health Status to Identify Community Health Problems</b>			
8	<b>1.1</b>	<b>Model Standard: Population-Based Community Health Assessment (CHA)</b> <i>At what level does the local public health system:</i>		
9	1.1.1	Conduct regular community health assessments?	SELECT	
10	1.1.2	Continuously update the community health assessment with current information?	<div style="border: 1px solid black; padding: 2px;">             SELECT              0              25              50              75              100           </div>	
11	1.1.3	Promote the use of the community health assessment among community members and partners?	SELECT	
12	<b>1.2</b>	<b>Model Standard: Current Technology to Manage and Communicate Population Health Data</b> <i>At what level does the local public health system:</i>		
13	1.2.1	Use the best available technology and methods to display data on the public's health?	SELECT	
14	1.2.2	Analyze health data, including geographic information, to see where health problems exist?	SELECT	
15	1.2.3	Use computer software to create charts, graphs, and maps to display complex public health data (trends over time, sub-population analyses, etc.)?	SELECT	
	<b>1.3</b>	<b>Model Standard: Maintenance of Population Health Registries</b> <i>At what level does the local public health system:</i>		
<div style="display: flex; justify-content: space-between; font-size: small;"> <span>Overview</span> <span><b>Performance Scores</b></span> <span>Summary Notes</span> <span>Priority Rating (optional)</span> <span>Agency Cont</span> </div>				

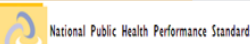
Enter Name of Health Department

Enter Date of Assessment

Select scores from performance assessment instrument



# Summary Notes Tab

	A	B	C	D
1				
2	<b>Summary Notes</b>			
3	INSTRUCTIONS: Enter your summary notes related to each aspect of the stated Model Standard in the corresponding cell.			
5	ESSENTIAL SERVICE 1: Monitor Health Status to Identify Community Health Problems			
6	STRENGTHS	WEAKNESSES	OPPORTUNITIES FOR IMMEDIATE IMPROVEMENT / PARTNERSHIPS	PRIORITIES OR LONGER TERM IMPROVEMENT OPPORTUNITIES
7	1.1 Model Standard: Population-Based Community Health Assessment (CHA)			
8				
9	1.2 Model Standard: Current Technology to Manage and Communicate Population Health Data			

Enter comments from Summary Notes Section of performance assessment

Categories include:

- Strengths
- Weaknesses
- Opportunities for Immediate Improvement/ Partnership
- Priorities or Longer Term Improvement Opportunities

Maximum of 100 words or 500 characters



# Optional Questionnaire Tabs

## Priority Rating Tab

Priority Indicator Number	Question	Response
<b>Essential Service #1 - Monitor health status to identify health problems</b> <i>On a scale of 1 to 10, what is the priority of each model standard to our local public health system?</i>		
P1.1	Population-based Community Health Assessment	SELECT
P1.2	Current Technology to Manage and Communicate Population Health Data	1 2 3 4 5 6 7
P1.3	Maintenance of Population Health Registries	
<b>Essential Service #2 - Diagnose and investigate health problems and hazards</b> <i>On a scale of 1 to 10, what is the priority of each model standard to our local public health system?</i>		
P2.1	Identification and Surveillance of Health Threats	SELECT
P2.2	Investigation and Response to Public Health Threats and Emergencies	SELECT
P2.3	Laboratory Support for Investigation of Health Threats	SELECT
<b>Essential Service #3 - Inform, educate and empower people about health issues</b> <i>On a scale of 1 to 10, what is the priority of each model standard to our local public health system?</i>		
P3.1	Health Education and Promotion	SELECT
P3.2	Health Communication	SELECT

## Agency Contribution Tab

Agency Indicator Number	Question	Response
<b>Essential Service #1 - Monitor health status to identify health problems</b> <i>How much of each model standard is achieved through the direct contribution of the local public health agency?</i>		
A1.1	Population-based Community Health Assessment	SELECT
A1.2	Current Technology to Manage and Communicate Population Health Data	0 25 50 75 100
A1.3	Maintenance of Population Health Registries	
<b>Essential Service #2 - Diagnose and investigate health problems and health hazards</b> <i>How much of each model standard is achieved through the direct contribution of the local public health agency?</i>		
A2.1	Identification and Surveillance of Health Threats	SELECT
A2.2	Investigation and Response to Public Health Threats and Emergencies	SELECT
A2.3	Laboratory Support for Investigation of Health Threats	SELECT
<b>Essential Service #3 - Inform, educate and empower people about health issues</b> <i>How much of each model standard is achieved through the direct contribution of the local public health agency?</i>		
A3.1	Health Education and Promotion	SELECT

# Report Tab

Table 2. Overall Performance, Priority, and Contribution Scores by Essential Public Health Service and Corresponding Model Standard

Model Standards by Essential Services	Performance Scores	Priority Rating	Agency Contribution Scores
<b>ES 1: Monitor Health Status</b>	<b>37.5</b>	<b>5.0</b>	
1.1 Community Health Assessment	41.7	5.0	
1.2 Current Technology	33.3	5.0	
1.3 Registries	37.5	5.0	
<b>ES 2: Diagnose and Investigate</b>	<b>65.3</b>	<b>9.0</b>	
2.1 Identification/Surveillance	41.7	9.0	
2.2 Emergency Response	79.2	9.0	
2.3 Laboratories	75.0	9.0	
<b>ES 3: Educate/Empower</b>	<b>66.7</b>	<b>3.0</b>	
3.1 Health Education/Promotion	58.3	3.0	
3.2 Health Communication	66.7	3.0	
3.3 Risk Communication	75.0	3.0	
<b>ES 4: Mobilize Partnerships</b>	<b>54.2</b>	<b>6.0</b>	
4.1 Constituency Development	50.0	6.0	
4.2 Community Partnerships	58.3	6.0	
<b>ES 5: Develop Policies/Plans</b>	<b>62.5</b>	<b>4.0</b>	
5.1 Governmental Presence	41.7	4.0	
5.2 Policy Development	58.3	4.0	
5.3 CHIP/Strategic Planning	66.7	4.0	
5.4 Emergency Plan	83.3	4.0	
<b>ES 6: Enforce Laws</b>	<b>77.4</b>	<b>10.0</b>	
6.1 Review Laws	68.8	10.0	
6.2 Improve Laws	83.3	10.0	
6.3 Enforce Laws	80.0	10.0	
<b>ES 7: Link to Health Services</b>	<b>43.8</b>	<b>2.0</b>	
7.1 Personal Health Service Needs	56.3	2.0	
7.2 Assure Linkage	31.3	2.0	
<b>ES 8: Assure Workforce</b>	<b>43.1</b>	<b>1.0</b>	
8.1 Workforce Assessment	0.0	1.0	
8.2 Workforce Standards	75.0	1.0	
8.3 Continuing Education	60.0	1.0	
8.4 Leadership Development	37.5	1.0	
<b>ES 9: Evaluate Services</b>	<b>48.3</b>	<b>7.0</b>	
9.1 Evaluation of Population Health	43.8	7.0	
9.2 Evaluation of Personal Health	70.0	7.0	
9.3 Evaluation of LPHS	31.3	7.0	
<b>ES 10: Research/Innovations</b>	<b>31.9</b>	<b>8.0</b>	
10.1 Foster Innovation	18.8	8.0	
10.2 Academic Linkages	58.3	8.0	
10.3 Research Capacity	18.8	8.0	
<b>Average Overall Score</b>	<b>53.1</b>	<b>5.5</b>	<b>NA</b>
<b>Median Score</b>	<b>51.3</b>	<b>5.5</b>	<b>NA</b>

↪ Scores and comments entered in data entry tabs will automatically populate results in Report

↪ Save the spreadsheet under a new name and date

↪ “Save As” a PDF file or print directly from the Report tab



# Questions?

**Contact Denise Pavletic:  
dpavletic@astho.org**

**[http://www.astho.org/Programs/Accreditation-and-Performance/  
National-Public-Health-Performance-Standards/](http://www.astho.org/Programs/Accreditation-and-Performance/National-Public-Health-Performance-Standards/)**

