

# How We Do It

Quality Improvement, Data Management, and Partnerships

## Creating a Culture of Quality Improvement

State health agencies (SHAs) are working toward creating a culture of continuous quality improvement and performance management to improve internal functions and external services.

As of **2016**:

**94%** of SHAs have completed a state health assessment

**94%** of SHAs have developed or participated in developing a state health improvement plan

**96%** of SHAs have developed an agency-wide strategic plan

State Health Assessment

State Health Improvement Plan

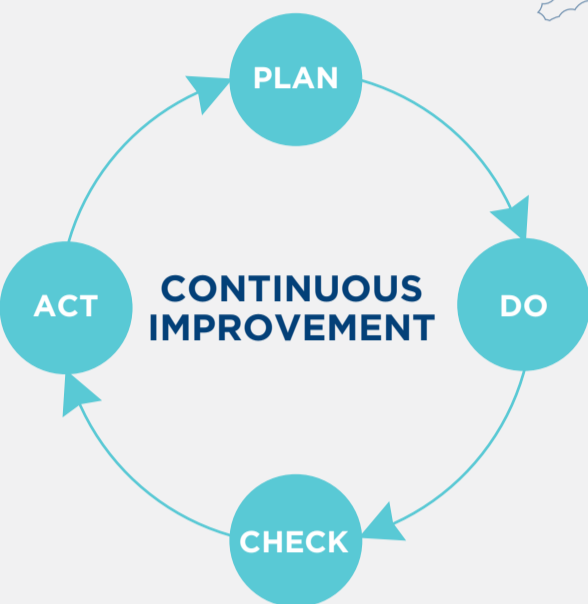
Strategic Plan

The percentage of SHAs with a formal performance management plan—which includes a roadmap to help SHAs meet an established performance goal—has steadily increased over time.

In **2016**:

**90%**

of SHAs had a formal performance management plan



## Accreditation

State health agencies also participate in the Public Health Accreditation Board's (PHAB) voluntary accreditation program.

**56%**

More than half of SHAs are now accredited through PHAB, as of September 2017.

Accredited states and those pursuing accreditation experienced several benefits and reported that the process:

**85%** stimulated quality and performance improvement opportunities

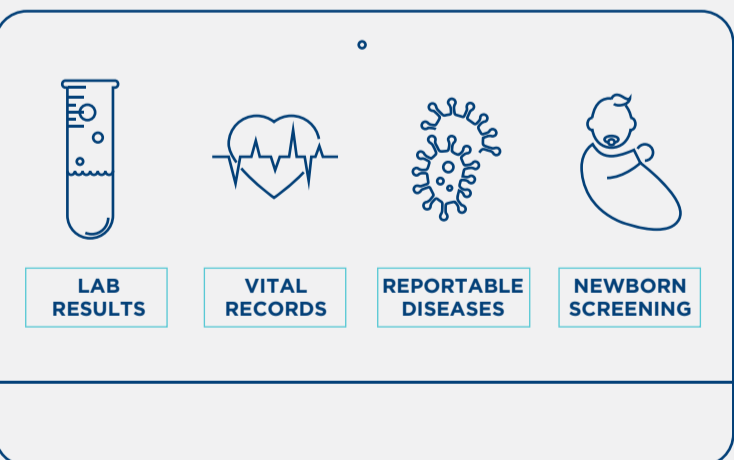
**82%** stimulated greater collaboration across departments or units within the agency

**76%** strengthened the agency's culture of quality improvement

## Using Electronic Data Collection and Exchange to Improve Health

SHAs are increasing their use of electronic data collection and exchange for health improvement.

In **2016**, all SHAs collected data on:



In **2016**:

Electronic data was most often collected within a statewide electronic system (90%), and 20% of SHAs collected data through a health information exchange (HIE).

SHAs are also sharing data with multiple partners.

**49%**  
clinical providers

**32%**  
other states

### Electronic Data for Meaningful Use

SHAs are meeting Meaningful Use public health objectives by establishing electronic data collection systems, such as:

**100%**  
reportable laboratory results

**96%**  
immunization registries

**94%**  
public health registries (e.g., cancer registries)



State health agencies are committed to performance and quality improvement initiatives and are adapting to new technologies through electronic data collection and exchange.

TO LEARN MORE ABOUT OUR WORK, VISIT [WWW.ASTHO.ORG/PROFILE](http://WWW.ASTHO.ORG/PROFILE)

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